

## 2023 VITA Program Year 7 Summary Report

	2017	2018	2019	2020	2021	2022	2023
<i>Report date</i>	4/24/2017	4/20/2018	4/23/2019	8/27/2020	5/27/2021	5/19/2022	4/25/2023
VITA site open/close dates	January 23- April 18, 2017	January 23- April 18, 2018	January 28- April 12, 2019	7/2/2020- July	2/3/2021 - 4/28/2021	1/19/2022- 4/11/2022	1/24/2023- 4/12/2023
<b>Volunteers</b>							
Estimated volunteer hours	300+	370+	570+	300+	200+	200+	300+
Total Certified Volunteers	7	6	7	4	3	3	5
Certified Preparers	6	5	6	4	3	3	4
Certified Greeter	1	1	1	0	0	0	1
<b>People Served</b>							
People (# of exemptions)				151	128	111	162
Average AGI (Adjusted Gross Income)	\$17,000	\$15,363.66	\$20,338	20753	19,974	21,913	\$18,260
Returns with Taxpayers 60+	50	70 (88 people)	98	62	63	55	
Total Returns completed	119	166	200+	120	88	82	122
Accepted Returns	102	162	189	118	85	82	
Paper Returns	2	3		0	0	0	4
State only Returns	10		11	10	4	7	* N/A
Percent of Returns e-filed	98%	98%	99%		100%	100%	
Prior Year returns(2015- 2013)	5	2		3	6	5	4
Incomplete/deleted/not filed	14 (not included in total)	12 (not included in totals)	18	10	9	4	1
Health Insurance – w/o full year coverage		20%					
Married		35%	26%	23%	27%	24%	22%
Additional Assists/advice							30
<b>Return on Investment</b>							
Total refund amount claimed	\$142,000	\$195,919					101,915
Federal Refunds		\$172,399	\$168,460		114000	85000	81,630
State Refunds		\$23,520					16,877
Average refund amount	\$1,434	\$965	\$974	1018	1334	1126	835.37
EITC Claimed	43 totaling – \$56,483	43 totaling – \$50,472.00	46 totaling— \$39,356	31 totaling 18970	18 totaling 17782	25 totaling 24255	26 totaling \$2057.00

\*N/A- As of 2023 (Tax year 2022) we began adding \$1 of other income in order to file for all returns with zero AGI in order to help protect the identity of the tax payer.